

Among the services offered by FPRS are:

- ◆ Tenancy Assistance
- ◆ Financial Assistance - Advanced Income Maximisation
- ◆ Rent Resolution
- ◆ Agent and Tenant Mediation
- ◆ Deposit Guarantee Service



FPRS Contact Details:-

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Office hours:

Monday to Thursday

9.00am—5.00pm

Friday

9.00am—3.30pm

Also through prior arrangement in the evenings and at weekends

For more information please contact us on the above



Fife Private Rental Solutions

Making property work for you

Information for Agents

A stylized, purple, handwritten-style logo for 'TIF'.



Who we are

As Fife's Private Rented Sector Advice Hub, Fife Private Rental Solutions (FPRS) has expanded the scope of service to include advice and assistance to anyone interested in the private rented sector (PRS), regardless of their current tenure or circumstance.

However, given the current climate, people are finding it difficult to secure new properties, therefore FPRS are focussing on sustainment within private lets and prevention of homelessness.

Help for Agents

FPRS will provide a bespoke service to help you support your tenant within their tenancy or provide mediation where there has been a breakdown of communication.

Our service aims to enable sustainable tenancies, with the goal being to prevent homelessness. To achieve this, FPRS are providing the following services to letting agents and tenants.

FPRS provides free services related to prevention of homelessness and sustainment of tenancies.

Tenancy Assistance

Tenancy set up which may include:

- ◆ Setting up utilities, financial assistance, benefits and sourcing furnishings
- ◆ Direct payments for rent and other bills
- ◆ Access to services for support

We can provide interim assistance for tenants at any point during their tenancy. This may include:

- ◆ Tenancy Management Service
- ◆ Referrals to the appropriate supporting agency
- ◆ Identifying a tenants housing related issue and assist in finding solutions

Financial Assistance - Advanced Income Maximisation (AIM)

- ◆ **Income maximisation:** exploring income solutions with tenants to alleviate financial burden
- ◆ **Enhanced Benefits and Funding:** assistance to navigate and apply for eligible benefits
- ◆ **Cost of living crisis:** referral to the local foodbank or Cosy Kingdom
- ◆ **Families with children:** specific funding for children



Rent Resolution

Where a payment of rent has been interrupted, payment negotiation between parties has failed, or there has been loss of employment or difficulties navigating the benefits system, FPRS will:

- ◆ Assist with finding solutions for both parties
- ◆ Negotiate formal re-payment agreements where suitable
- ◆ Where applicable FPRS will research funding in the hope of clearing some rent arrears
- ◆ Through AIM, assist tenants negate future financial issues

Agent and Tenant Mediation

FPRS will endeavour to assist agents and tenants in finding solutions to issues relating to sustaining a tenancy and rebuilding relationships.

Some regular examples:

- ◆ "My landlord is not carrying out repairs"
- ◆ "My tenant will not allow me access"

Deposit Guarantee Service

As a reminder, a Deposit Guarantee is available to those who meet the requirements for financial assistance to secure a PRS tenancy. However, due to the current climate and with a higher demand for property with increased rent costs, we understand this may not be suitable for everyone.